Parent access to Seesaw

Seesaw is an online portfolio and learning platform we use in Pre-Kindergarten to Year 2. Teachers can empower students to create, reflect, share, and collaborate. Students “show what they know” using photos, videos, drawings, text, PDFs, and links. It’s simple to get student work in one place and share with families, and nothing is shared without teacher approval.

Early in the year, parents were given instructions to access their daughter’s portfolio on Seesaw. Students have also been given instructions to view their individual portfolios. From here, they can access and respond to activities set by their teachers. Please contact your daughter’s teacher for help with this.

WHAT IS SEEASW?

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How do I access the parent view and support my daughter’s learning?

Students add posts to their journals. Student posts showcase the creative projects they’ve been working on in the classroom. This could include photos, artwork, videos, activities, notes, projects they’ve created in other apps, and more.

Families get notified when there are new posts in their student’s journal. They can view posts and add likes and comments.
Seesaw requires an invite from your child's teacher in order to sign up. If you do not have an invite QR code or link, contact your child's teacher. Up to 10 family members can connect to one child's journal.

**How does my daughter access her view?**

1. Check that you have a valid Family invite from your child's teacher. The invite should have your child's name at the top, a list of instructions for connecting and a QR code.

2. Make sure that you have downloaded the Seesaw Family app. The Seesaw Class app is for teacher and student sign in only. The family invite QR code will not work on the class app.

3. If your QR code has been damaged (low ink, torn paper, code cut off) it will not scan properly. In this case, you can either ask the teacher for a new copy or type the URL at the bottom of the invite into any web browser. This is an alternative way to get access to your child's journal.
4. Make sure you hold your QR code far enough away from your camera so that the entire image can scan. Holding the QR code too close to the camera will not allow the camera to properly read the QR code.

What do we need to consider in relation to student information and privacy?

Because Seesaw collects personally identifiable information, including your daughter’s name, photos, videos or voice recordings, your consent is required for the college to use this application as an online portfolio. Seesaw has a robust privacy policy (https://app.seesaw.me/about/privacy) and has committed to never sharing your daughter’s personal information or portfolio content. In addition to this, it is important to adhere to the College Social Media Policy which states 'members of the College community must not share photographs of students on social media without the parental consent of all students within the photograph'.

What platforms and operating systems does Seesaw support?

The Seesaw Class and Family apps are available on iOS, Android, and Kindle Fire devices. You can also use Seesaw on the web using a computer or Chromebook via a Chrome, Firefox, or Edge browser.

Seesaw Class App and Website for Students and Teachers

- iOS: iOS 10.3 and newer
  **Please note, the Seesaw app can be used on iOS 9 with more limited features including use of our previous version of creative tools, student journals and messaging. For the latest updates, please use iOS 10.3 or newer.**
- Android: Lollipop (API 22) and newer.
  Check which Android OS you are using.
- Kindle: Kindle Fire HD devices running Android Lollipop (API 22) and newer.
  Here's how to find out what Kindle you have.
Web browsers:
  - Chrome: Version 68 and newer
  - Firefox: Version 66 or newer
  - Safari: Version 11 and newer
  - Edge

Click to download or upgrade to the latest version of Chrome, Firefox, or Edge.

Seesaw Family App and Website for Family Members

- iOS: iOS 10.3 and newer
- Android: Lollipop (API 22) and newer.
  
Check which Android OS you are using.
- Kindle: Kindle Fire HD devices running Android Lollipop (API 22) and newer.
  
Here's how to find out what Kindle you have
- Web browsers:
  - Chrome: Version 68 and newer
  - Firefox: Version 66 or newer
  - Safari: Version 11 and newer
  - Edge

Click to download or upgrade to the latest version of Chrome, Firefox, or Edge.

How do I change my Family account notifications?
You’re in control of how often you’re notified about new information in Seesaw. Here are your options in the Seesaw Family account:

1. Tap your Profile Icon in the upper left corner.
2. Tap the Gear Icon.
3. Choose Account Settings.
4. Turn email and/or push notifications ON/ONCE A DAY/OFF.

Who do I contact for support?
Seesaw Help Centre: https://help.seesaw.me/hc/en-us

Penrhos IT Support: ITsupport@penrhos.wa.edu.au